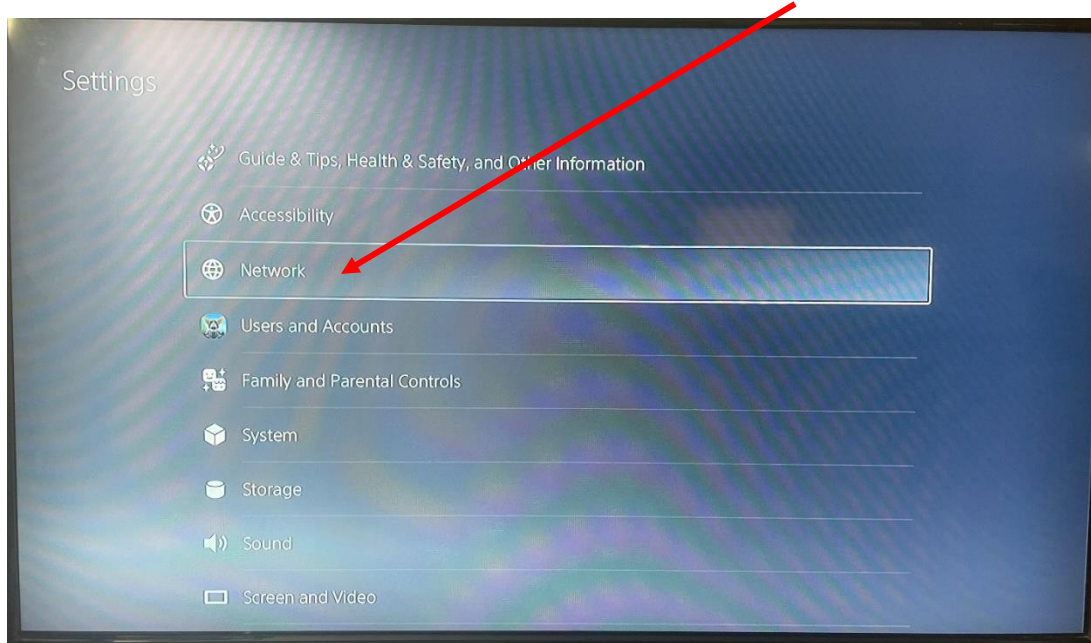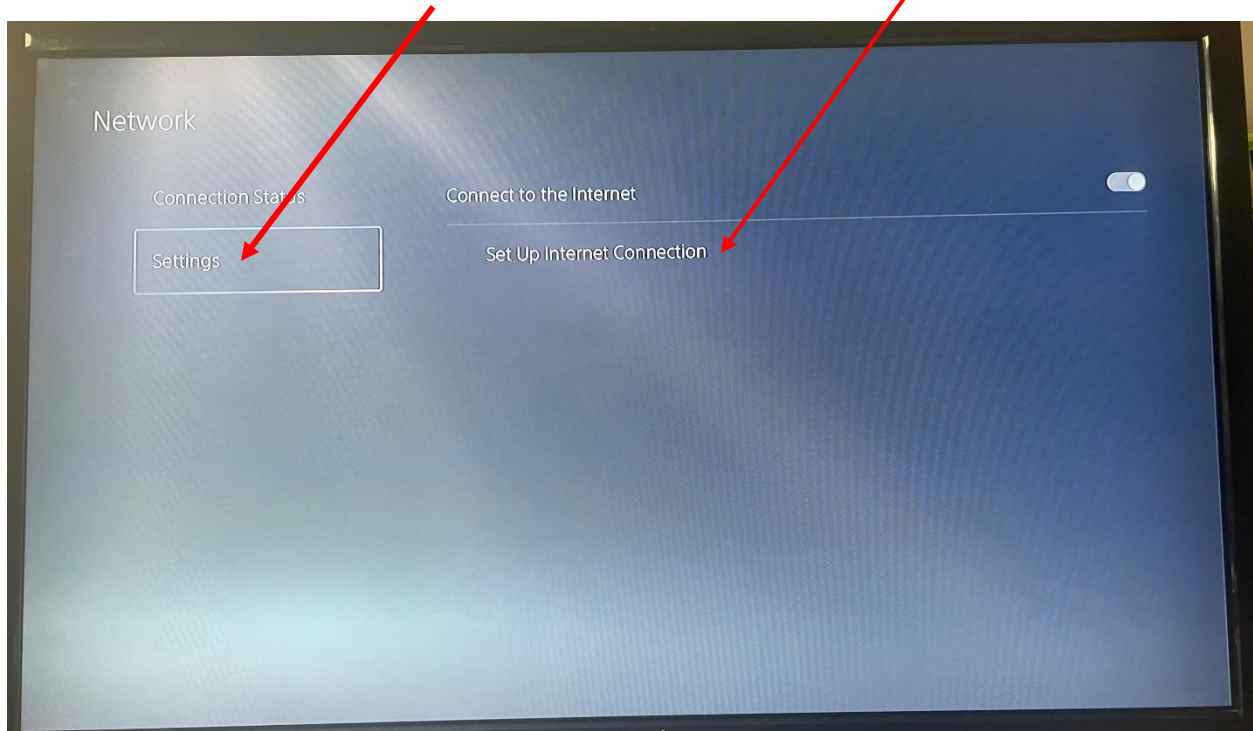When connecting your PS5 to USFMedia, we suggest making the following change to the network on your device to provide a better experience with streaming and games online.

From the home screen on your ps5, enter settings and then network.
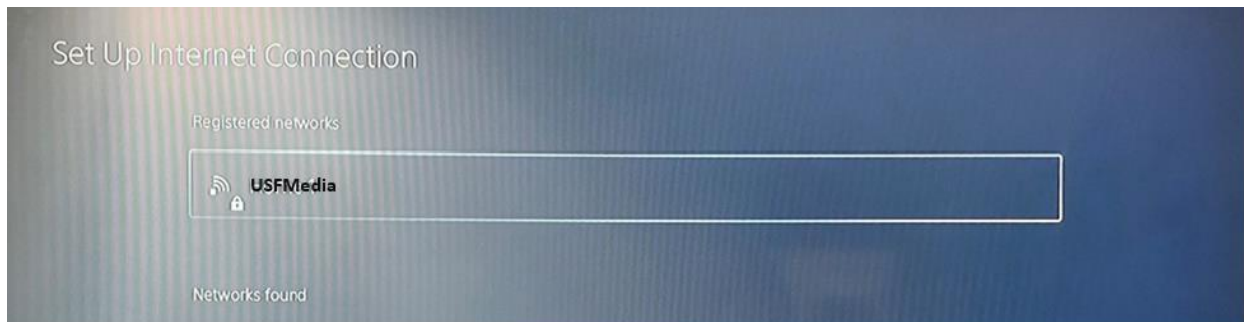

From the network menu, select settings from the left and then Set Up Internet Connection.
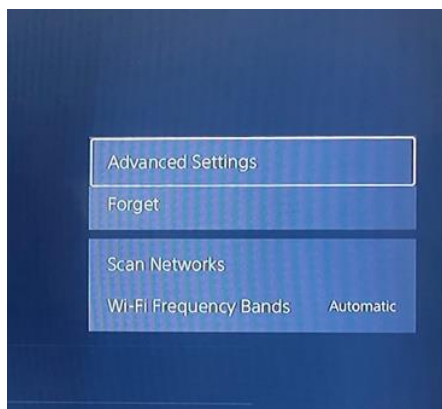

For assistance, please contact the Technology Support Center by filling out the online form at techsupport.stfrancis.edu/help or by calling 815-768-TECH (8324)
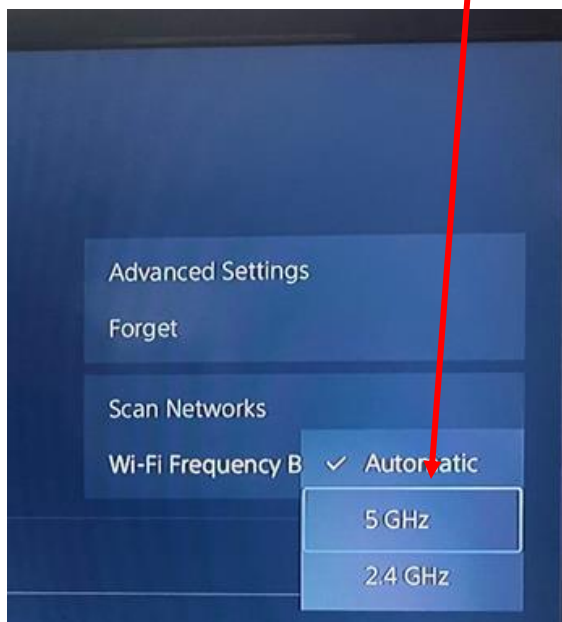
Hover over your current network, then press the options button

choose Advance Settings and then WiFi Frequency Bands

From Wifi Frequency Bands, select 5 GHz. This should cause your device to disconnect and reconnect.