How to clear the Firefox cache (https://support.mozilla.org/en-US/kb/how-clear-firefox-cache)

The Firefox cache temporarily stores images, scripts, and other parts of websites you visit in order to speed up your browsing experience. This article describes how to clear the cache.
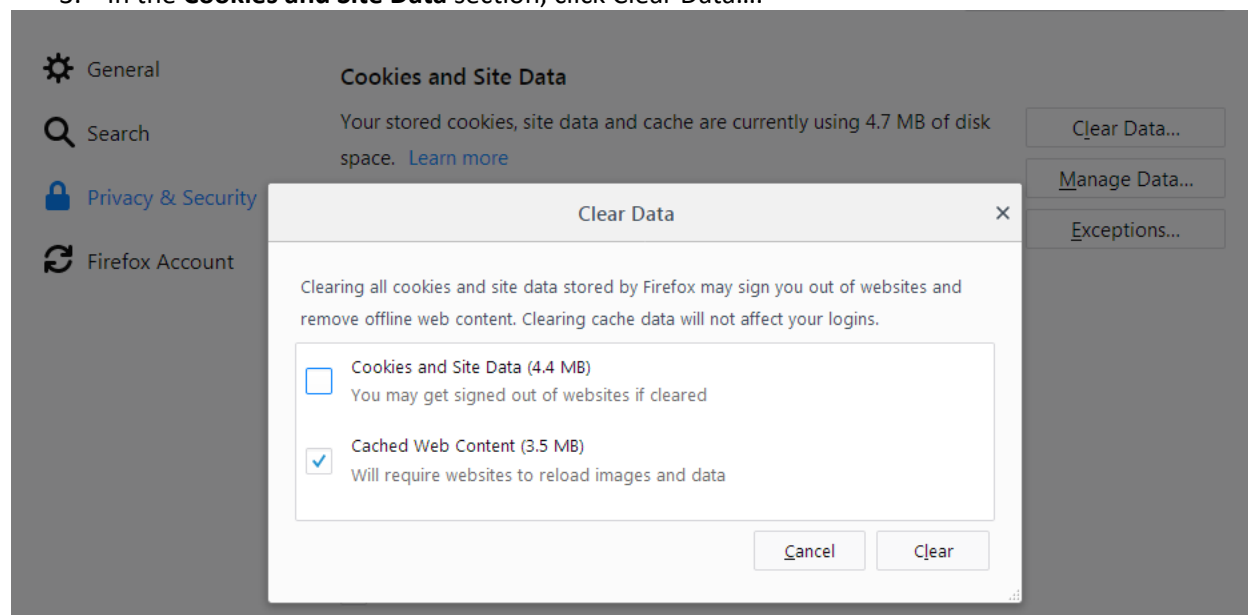
- To clear your history (cookies, browsing history, cache, etc.) all at once, see Delete browsing, search and download history on Firefox.

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Clear the cache

1. Click the menu button ≡ and select Settings.
2. Select the Privacy & Security panel.
3. In the **Cookies and Site Data** section, click Clear Data….

4. Remove the check mark in front of *Cookies and Site Data*.
   o For more information about managing site data, see Manage local site storage settings.
5. With *Cached Web Content* check marked, click the Clear button.
6. Close the *about:preferences* page. Any changes you've made will automatically be saved.

Tip: Here's another way to clear the Firefox cache:

1. Click on the menu button ≡ to open the menu panel.
2. Click History and select Clear Recent History….
3. Next to **Time range to clear**, choose **Everything** from the drop-down menu, select **Cache** in the items list, make sure other items you want to keep are not selected and then click the OK button.
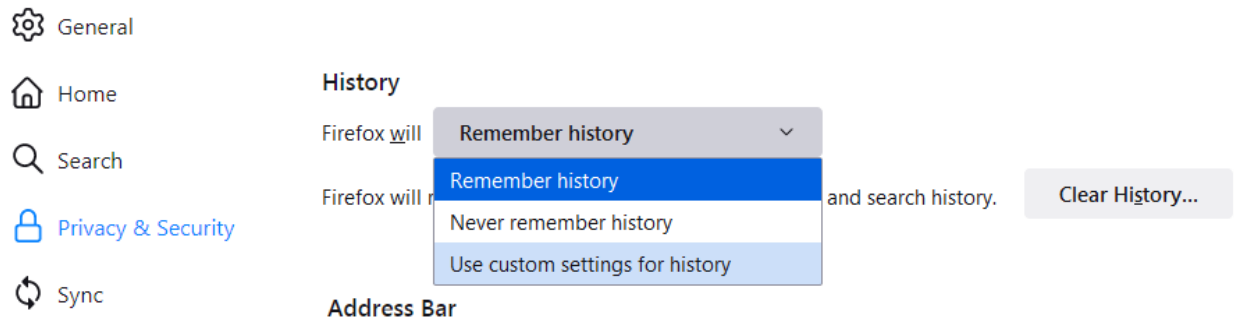
See this article for details.

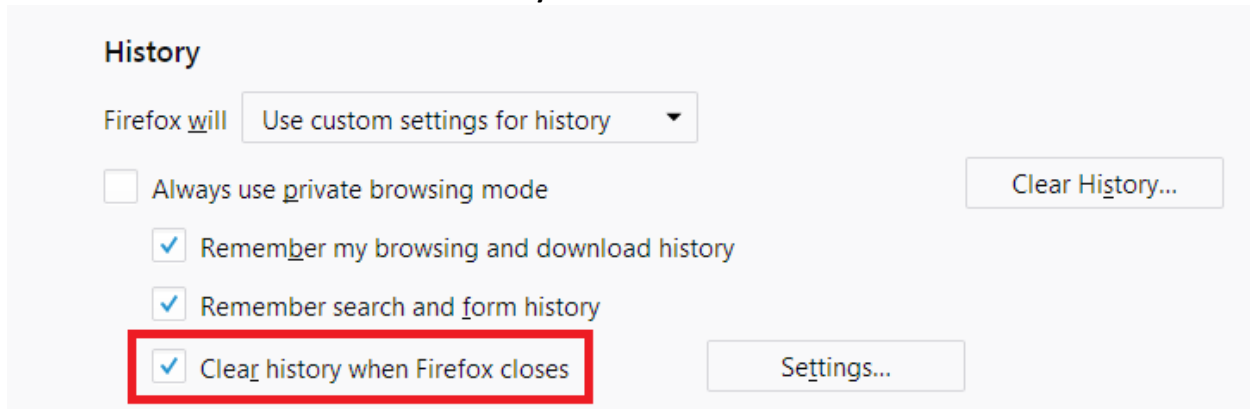**Automatically clear the cache**

You can set Firefox to automatically clear the cache when Firefox closes:

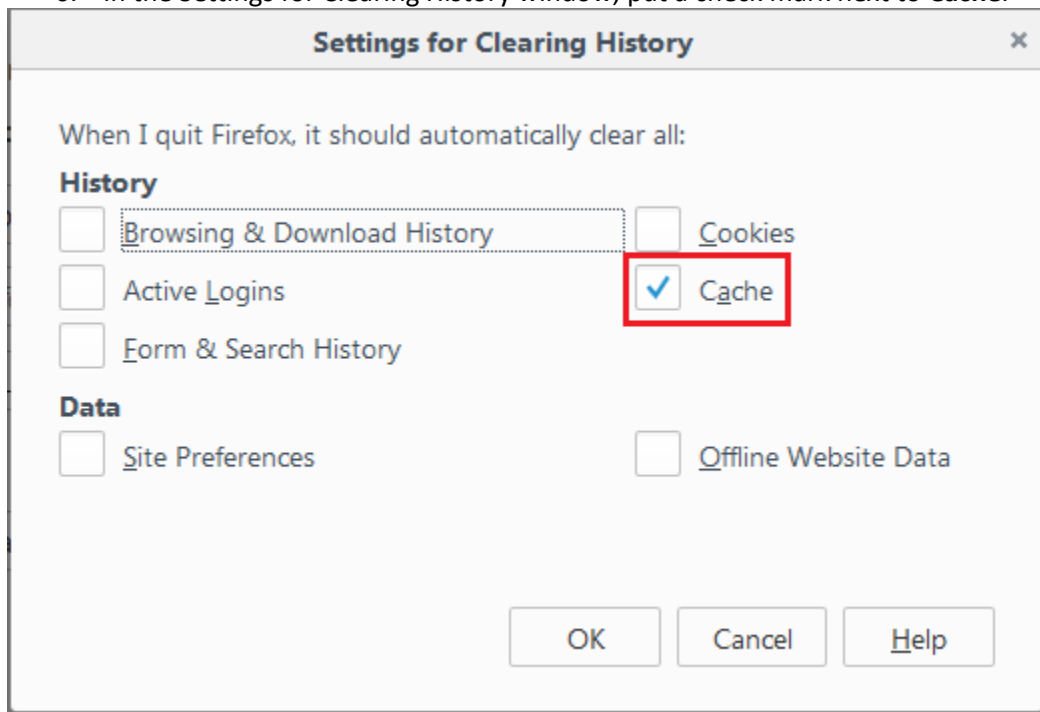1. Click the menu button ≡ and select Settings.

2. Select the Privacy & Security panel and go to the **History** section.
3. In the drop-down menu next to **Firefox will**, choose Use custom settings for history.

4. Select the check box for **Clear history when Firefox closes**.

5. Beside *Clear history when Firefox closes*, click the Settings… button. The Settings for Clearing History window will open.
6. In the Settings for Clearing History window, put a check mark next to **Cache**.

- o   For more information on the other options, see [Delete browsing, search and download history on Firefox](#).
7. Click OK to close the Settings for Clearing History window.
8. Close the *about:preferences* page. Any changes you've made will automatically be saved.

Tip: There are several add-ons available that will allow you to clear the cache using an icon on your toolbar. Go to the [Mozilla Add-ons Web Page](#) to do a search. The Mozilla community is not responsible for maintaining and supporting third-party add-ons. Please contact the add-on developer directly if you need assistance with an add-on.

Google Chrome

https://support.google.com/accounts/answer/32050?hl=en&co=GENIE.Platform%3DDesktop

Clear cache & cookies
When you use a browser, like Chrome, it saves some information from websites in its cache and cookies. Clearing them fixes certain problems, like loading or formatting issues on sites.
Computer AndroidiPhone & iPad
In Chrome
1. On your computer, open Chrome.
2. At the top right, click More ⋮ .
3. Click **More tools** ﹥ **Clear browsing data**.
4. At the top, choose a time range. To delete everything, select **All time**.
5. Next to "Cookies and other site data" and "Cached images and files," check the boxes.
6. Click **Clear data**.